



Town of Shandaken

P.O. Box 134, 7209 Rte. 28, Shandaken, NY 12480

"The Heart of the Park... Where the Eagle Soars"

Supervisor: (845) 688-7165
Police: (845) 688-9902
Town Clerk: (845) 688-5004
Justice Court: (845) 688-5005
Assessor: (845) 688-5003
ZBA/ZEO/Planning: (845) 688-5008
Highway: (845) 688-9901
Fax: (845) 688-2041

February 9, 2011

Wiltwyck Information Systems
Pete Perry, President
39 Church Street
Bloomington, NY 12411

Dear Pete,

This letter is to thank you for the tremendous work and service your company has provided to the Town of Shandaken.

As you well know, during the transition from the last administration in the Town of Shandaken, the former Supervisor's wife had removed the Town's Official Website. The Town, over the next few months tried diligently to restore the site, with little success as most access and passwords were unavailable and we had not cached most of the pages and information contained on the previous site.

The Town then decided to re-make the Town website with several intentions:

- 1) Make the site more accessible and easier to navigate.
- 2) Make it simpler to update.
- 3) Offer more information about our Town's assets
- 4) Update the appearance to illustrate the beauty of the area.

After interviewing several individuals to help us in this capacity, **Wiltwyck Information Systems** was selected because of the simplicity of the site promised, the capacity to update it and the artistry of the site proposed.

When finished, the Town of Shandaken Town Board was impressed with the look and navigation of the pages. As a not-so-web-savvy Town Supervisor, I was impressed with how easy it was/is to update the site at a moments notice. We had several "State of Emergencies" declared in the Town over the past months and I, as Town Supervisor, was able to update the public as to road closings and emergency areas as the emergencies occurred. Your work also allowed the Town a considerable cost savings to the taxpayers as I and the Town Clerk are now able to update the site, alleviating the Town of the need for a "Webmaster" position.

After it's re-invention and release, Town residents also complimented on the beauty of the site. We live in a recreational tourist destination and the photos and appeal of the pages were

what many residents had asked for over multiple years. I also have to commend **Wiltwyck**, specifically you Pete, for your readiness and diligence in assisting us when we have questions.

In closing, **Wiltwyck Information Systems** has performed over and above any expectations we had in remaking our Town of Shandaken website (shandaken.us). We look forward to working with you again and are more than happy to give our enthusiastic endorsement of the services Pete Perry and **Wiltwyck Information Systems** offer. I am willing to give anyone inquiring about your company a personal endorsement, simply have them call me at my office in Shandaken (845.688.7165). Thank you again for all your assistance, and I look forward to continue working with **Wiltwyck Information Systems**.

Sincerely yours,

Robert A. Stanley

Robert A. Stanley

Supervisor, Town of Shandaken